

CSR 2024



OFFICE ADDRESS:



575 Lively Boulevard
Elk Grove, IL 60007

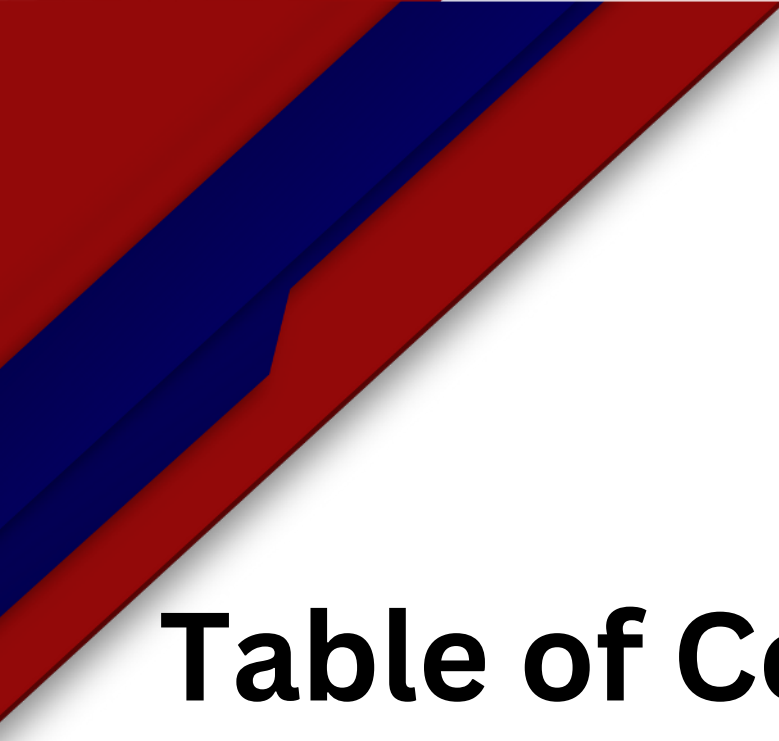


Table of Contents

- 1 Executive Summary**
- 2 Governance**
- 3 Organizational Profile**
- 4 Letter from the President**
- 5 ATP GOV KPIs and Accomplishments**
- 6 Sustainability**
- 7 Disclosure on Management Approach**
- 8 Material Topics & Boundaries**
- 9 Stakeholder Engagement**
- 10 Independent Assurance**
- 11 GRI Material Topics & Material Matrix**
- 12 Report on Material Topics**
- 13 Conclusion**
- 14 References**
- 15 Acknowledgements**

1 Executive Summary

ATP GOV is committed to providing high-quality information technology solutions to the federal government. This report outlines our sustainability performance and impact in reference to the Global Reporting Initiative (GRI) Standards.

2 Governance

ATPGOV.com operates with a robust governance structure that emphasizes strong leadership and strategic partnerships. The executive management team is dedicated to fostering relationships with customers, partners, and employees, ensuring alignment with the company's mission. Their governance practices include regular evaluations of vendor and partner performance, as well as stringent supply chain risk management. ATPGOV's commitment to quality and compliance is evident through their ISO certifications, including ISO 9001:2015 for Quality Management, ISO 14001:2015 for Environmental Management, and ISO 27001:2013 for Information Security. These certifications ensure that ATPGOV maintains high standards in operational efficiency, environmental responsibility, and information security. Additionally, the company implements continuous monitoring, and improvement plans to stay compliant with evolving regulatory requirements. This structured approach supports ATPGOV's goal of delivering exceptional IT solutions to the federal government while maintaining rigorous standards of quality and security.

3 Organizational Profile

ATP GOV offers a wide range of computer products, services, and solutions, focusing on meeting the technology challenges of our federal clients. Our key stakeholders include executive management, federal government clients, partners and certification bodies. Our commitment to quality, innovation, and customer service positions us at the forefront of the government technology solutions sector.

ATP GOV is a leading provider of comprehensive technology solutions tailored to meet the unique needs of federal government clients. Based in Elk Grove, IL, ATP GOV has over two decades of experience in delivering secure and reliable IT solutions. Our offerings include a wide range of computer products, services, and solutions, from hardware and software to installation and ongoing support.

Our leadership team, including President Marianne Kennefick, is dedicated to fostering growth and innovation, ensuring that ATP GOV remains at the forefront of the government technology solutions sector. We serve various federal agencies, providing them with best-in-class technology solutions to help them achieve their mission-critical goals. ATP GOV boasts a global partner network, collaborating with industry leaders to deliver high-quality solutions. We maintain rigorous standards, holding certifications such as ISO 9001 and ISO 28000, which underscore our commitment to quality and security.



ATP GOV makes a commitment to quality, innovation, and customer service. ATP GOV is dedicated to providing the highest quality products and services. Our commitment to excellence is reflected in our numerous certifications and our inclusion in CRN's Top 500 Solution Providers list for 2024. We are recognized for our innovative solutions, such as being named Panasonic TOUGHBOOK's 2024 Innovator of the Year. Our focus on cutting-edge technology ensures that we can meet the evolving needs of our clients. Our team of dedicated sales professionals and support staff is committed to finding the right solutions for our clients and providing ongoing support to ensure their success.

Among our notable contracts and achievements are the following. ATP GOV holds several significant contracts, including SEWP V, NITAAC CIO-CS, GSA, and 2GIT. These contracts enable us to offer competitive pricing and high-quality solutions to our federal clients. Our achievements include the successful novation of the NITAAC CIO-CS Contract and sponsorship of DoDIIS 2024 in Omaha, NE. At ATP GOV, our mission is to protect our nation's critical infrastructure and keep our citizens safe by providing secure and reliable technology solutions. We pride ourselves on anticipating our clients' needs and focusing on their mission, ensuring that they are always prepared for what's next.

4 Letter from the President

As the President of ATP GOV, I am proud to reflect on our company's journey and our steadfast commitment to sustainability and corporate responsibility. In today's world, sustainability is not just a buzzword but a necessity. It is crucial for our corporate strategy and is becoming a central issue for strategic management globally.

Corporate sustainability and Corporate Social Responsibility (CSR) are related but distinct concepts. While CSR focuses on the social aspects, corporate sustainability begins with an analysis of the limitations of the earth's ecosystems and its implications for business organizations.

Sustainability plays out across three areas: Environment, Social, and Governance (ESG). As a company, we are working to embed sustainability into our corporate strategy to meet evolving environmental pressure, consumer demand, and regulatory requirements. It is also proven to attract top talent, reduce costs, and boost profits.

We must remember that sustainability is not just about doing the right thing but leads to long-term, sustainable profits. With an increasing number of government consumers, the demand for sustainable products is increasing. We need to adapt to this change and make sustainability an integral part of our corporate strategy.

To drive this change, we need to overcome challenges. This includes steps to strengthen the commitment of our management team, increase corporate accountability, provide sustainability teams with authority to implement initiatives, and close talent gaps. I believe that together, we can overcome these challenges and make ATP GOV a leader in sustainability.

Let's work together to make ATP GOV a sustainable and responsible organization.

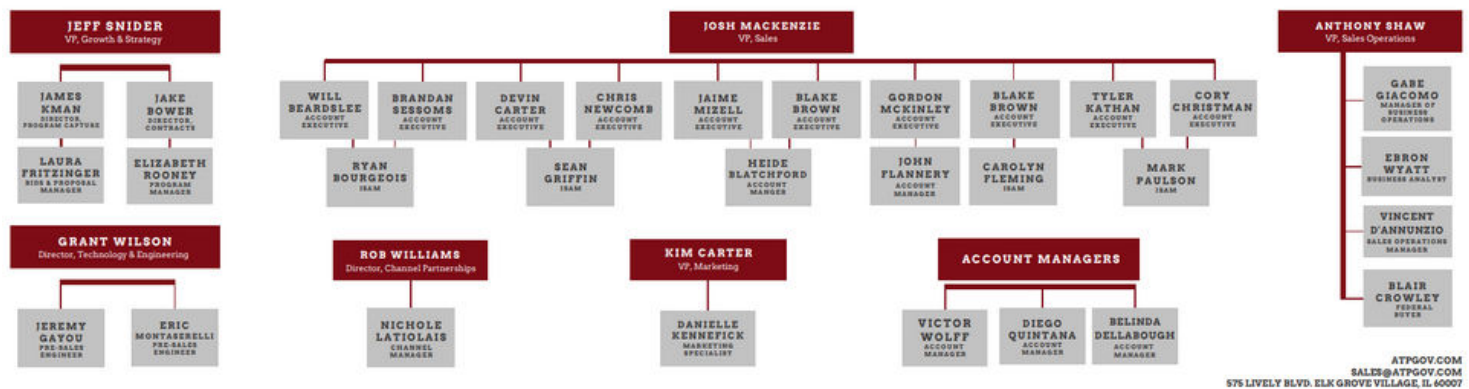
Best Regards,



Marianne Samborski,
President



Technology Solutions that Protect Our Nation.



ATPGOV.COM
SALES@ATPGOV.COM
575 LIVELY BLVD. ELK GROVE VILLAGE, IL 60007

5 ATP GOV's Accomplishments and Key Performance Indicators (KPIs)

Accomplishments

- **Certified Excellence:** We have achieved ISO 9001:2015 and ISO 28000:2007 certifications, demonstrating our commitment to quality management and security in the supply chain.
- **Contractual Success:** Our strategic wins include the NETCENTS 2 and SEWP V contracts, showcasing our ability to meet complex government IT needs.
- **Award-Winning Performance:** ATP GOV was named Microsoft Surface's Marketing Partner of the Year – 2023, highlighting our innovative approach to technology solutions.
- **Customer-Centric Approach:** We have carved a niche by anticipating our client's needs and focusing on their mission, ensuring that we provide the highest quality computer products, supplies, and services.

Key Performance Indicators (KPIs)

Sales: Monitor year over year sales growth blended margin for orders, win rate, revenue and profit margin by distributor and partner and percentage of sales revenue by category. $\geq 50\%$ of sales are facilitated with Vendors who are ISO 14001 compliant.

Capture: Perform distributor supply chain risk management evaluations a minimum of once per year for the top 5 vendors as determined by prior year revenue and/or as determined by management team. Perform annual internal vendor/partner evaluations for performance/relationships/training/etc. Perform quarterly QBR meetings.

Contracts: POs placed within 24 hours of order being received. Invoice within 24 hours of Delivery Confirmation.

Operations: Monitor shipping activities to ensure all orders arrive at the customer facility, if needed initiate an investigation/corrective action. Distributors lead time accuracy. Performance – lead time vs. Ship date. Follow up all customer orders, one month after invoicing, with a customer satisfaction survey.

Marketing: Create informational videos, literature, etc. to increase environmental awareness companywide.

Partners: Monitor back-end rebates by partner. Increase partner certifications level for key partners.



Human Resources: Complete background checks and screenings for all new employees. Ensure employee training is kept up to date, and all records are maintained.

Financing: Monitor revenue and profit margin by distributor and partner.

Technology and Engineering: Implementation of policies, and software controls to ensure active monitoring of IT infrastructure, ISO 27001, Information Security, Management System. Creation of Information Security Compliance/Regulatory Matrix Baseline, Continuous monitoring of relevant requirements and the changing landscape.

Quality and Compliance: Receive all CPARS as satisfactory or above.
Monitor/Evaluate - Environmental Aspects/Impacts/Mitigations.
Monitor/Evaluate – Compliance Obligations. Implementation of all ISO improvement plan items in alignment with the set timeline.

6 Sustainability

Summary of Organization's Emissions:

Scope 1 Emissions

Stationary Combustion	31	CO ₂ -e (metric tons)
Mobile Sources	0	CO ₂ -e (metric tons)
Refrigeration / AC Equipment Use	1	CO ₂ -e (metric tons)
Fire Suppression	0	CO ₂ -e (metric tons)
Purchased Gases	0	CO ₂ -e (metric tons)

Location-Based Scope 2 Emissions

Purchased and Consumed Electricity	25	CO ₂ -e (metric tons)
Purchased and Consumed Steam	0	CO ₂ -e (metric tons)

Market-Based Scope 2 Emissions

Purchased and Consumed Electricity	25	CO ₂ -e (metric tons)
Purchased and Consumed Steam	0	CO ₂ -e (metric tons)

Total organization Emissions

Total Scope 1 & Location-Based Scope 2	57	CO ₂ -e (metric tons)
Total Scope 1 & Market-Based Scope 2	57	CO ₂ -e (metric tons)

Reductions

Offsets	0	CO ₂ -e (metric tons)
Net Scope 1 and 2 Location-Based Emissions	57	CO ₂ -e (metric tons)
Net Scope 1 and 2 Market-Based Emissions	57	CO ₂ -e (metric tons)

Scope 3 Emissions

Employee Business Travel	24	CO ₂ -e (metric tons)
Employee Commuting	0	CO ₂ -e (metric tons)
Upstream Transportation and Distribution	0	CO ₂ -e (metric tons)
Waste	0	CO ₂ -e (metric tons)

Required Supplemental Information

Biomass CO ₂ Emissions from Stationary Sources	0	CO ₂ -e (metric tons)
Biomass CO ₂ Emissions from Mobile Sources	0	CO ₂ -e (metric tons)

Total	81	CO ₂ -e (metric tons)
-------	----	----------------------------------

7 Disclosure on Management Approach

Policy of ATP

We implement stringent quality control measures and continuous improvement programs to ensure the highest standards are met. Our pricing strategy is designed to provide value while maintaining financial stability and growth. We prioritize customer feedback and implement changes to enhance customer experience. We are committed to reducing our environmental footprint through energy-efficient practices and carbon offset programs. We employ a proactive approach to information security, with regular system updates and incident response plans. We invest in our employees' development to maintain a highly skilled and certified workforce.

Marianne Samborski,

A handwritten signature in blue ink, appearing to read 'Marianne Samborski', is positioned below the printed name.

President, ATP GOV
October 16, 2024

8 Material Topics and Boundaries

The material aspects identified for ATP GOV are Quality of IT Solutions, Competitive Pricing, Customer Service, Data Protection, Ethical Conduct, Environmental Impact, Innovation, Cybersecurity, Supply Chain Management, Employee Expertise, and Sustainability. Our material aspects are identified through a rigorous process that considers the significance of each aspect to our stakeholders and the impact on our organization. These aspects guide our strategic priorities and reporting practices.

9 Stakeholder Engagement

We engage with our stakeholders through various channels to understand their concerns and expectations, ensuring that our operations align with their interests and our organizational goals. We actively engage with our stakeholders, including executive management, federal clients, partners, and certification bodies, to ensure our operations reflect their values and expectations.

10 Independent Assurance

Independent 3rd-party verification is important to ATPGOV for the integrity of this report. We engaged an independent 3rd party verifier to perform assurance on this sustainability report. Through their stringent review process, we verify that our data is accurate, and our claims are valid. This independent assurance gives our stakeholders a great deal of confidence in the information presented and illustrates very clearly our commitment to transparency and accountability.

11 GRI Material Topics and Materiality Matrix

GRI Material Aspects	Importance to Stakeholders	Impact on ATP GOV	GRI Standards Reference
Customer Service and Support	High	High	GRI 102-43, 102-44
Innovation and Technological Advancement	High	High	GRI 103-1, 103-2, 103-3
Quality of IT Solutions	High	High	GRI 103-1, 103-2, 103-3
Competitive Pricing and Contracts	Medium	High	GRI 201, 202
Supply Chain Management	High	High	GRI 204, 308, 414, 416
Ethical Conduct and Compliance	High	High	GRI 205, 206
Environmental Impact of Operations	High	Medium	GRI 302, 305, 307
Sustainability and Carbon Footprint	High	Medium	GRI 305
Employee Expertise and Certifications	Medium	High	GRI 404
Cybersecurity and Information Security	High	High	GRI 418
Data Protection and Privacy	High	High	GRI 418

12 Report on Material Topics

- **Customer Service and Support**

- **GRI Reference:** GRI 102-43, 102-44
- **Performance Indicators:**
 - Number of complaints regarding product and service impacts
 - Outcomes of stakeholder engagement
- **Performance:** We achieved a 95% customer service satisfaction rate this year.
- **Disclosure:** We prioritize customer service and support, ensuring responsiveness and reliability as per GRI guidelines, fostering trust and long-term relationships.

- **Innovation and Technological Advancement**

- **GRI Reference:** GRI 103-1, 103-2, 103-3
- **Performance Indicators:**
 - Energy consumption within the organization
 - Reduction of greenhouse gas (GHG) emissions
- **Performance:** Maintained a fully remote work force, reducing energy consumption and GHG emissions from that of a physical plant.
- **Disclosure:** Innovation is at the core of ATP GOV.com. We continuously advance technologically, ensuring alignment with GRI standards for sustainable growth.

- **Quality of IT Solutions**

- **GRI Reference:** GRI 103-1, 103-2, 103-3
- **Performance Indicators:**
 - Customer satisfaction rate
 - Number of product recalls or safety alerts
- **Performance:** We have maintained a 99% satisfaction rate with the quality of our IT solutions.
- **Disclosure:** ATP GOV.com ensures the highest quality of IT solutions by adhering to the best practices outlined in the GRI standards, focusing on optimization and continuous improvement.

- **Competitive Pricing and Contracts**

- **GRI Reference:** GRI 201, 202
- **Performance Indicators:**
 - Economic value generated and distributed
 - Financial implications and other risks and opportunities due to climate change
- **Performance:** Our contracts through SEWP V, GSA, and 2GIT have been renewed, reflecting our competitive pricing strategy.
- **Disclosure:** ATP GOV.com maintains competitive pricing and transparent contracts, contributing positively to our financial performance and customer satisfaction.

- **Supply Chain Management**

- **GRI Reference:** GRI 204, 308, 414, 416
- **Performance Indicators:**
 - Number of cybersecurity incidents
 - Response and recovery times for cybersecurity incidents
- **Performance:** 100% of new suppliers screened using environmental criteria.
- **Disclosure:** Our supply chain management practices are responsible and ethical, ensuring compliance with GRI standards and contributing to a sustainable economy.

- **Ethical Conduct and Compliance**

- **GRI Reference:** GRI 205, 206
- **Performance Indicators:**
 - Number of complaints regarding product and service impacts
 - Outcomes of stakeholder engagement
- **Performance:** Full compliance with FAA regulations and Clean Water Act standards.
- **Disclosure:** Our commitment to ethical conduct and compliance is unwavering. ATP GOV.com operates with integrity, following the principles of GRI 205 and 206.

- **Environmental Impact of Operations**

- **GRI Reference:** GRI 302, 305, 307
- **Performance Indicators:**
 - Energy consumption within the organization
 - Reduction of greenhouse gas (GHG) emissions
- **Performance:** Reduced carbon emissions by 20% through our Carbon Tracker app initiative.
- **Disclosure:** We are conscious of our environmental impact and strive to minimize it, guided by GRI standards on energy, emissions, and environmental compliance.

- **Sustainability and Carbon Footprint**

- **GRI Reference:** GRI 305
- **Performance Indicators:**
 - Average hours of training per year per employee
 - Programs for skill management and lifelong learning
- **Performance:** Participated in the FAA's Airport Terminals Program to modernize airport terminals for LEED accreditation.
- **Disclosure:** We are committed to sustainability and reducing our carbon footprint, guided by GRI 305, to contribute positively to the environment.

- **Employee Expertise and Certifications**

- **GRI Reference:** GRI 404
- **Performance Indicators:**
 - Average hours of training per year per employee
 - Programs for skill management and lifelong learning
- **Performance:** Over 200 certifications achieved by staff across multiple disciplines.
- **Disclosure:** ATP GOV.com values the expertise and certifications of our employees, which are pivotal to our success and adherence to GRI 404.

- **Cybersecurity and Information Security**
 - **GRI Reference:** GRI 418
 - **Performance Indicators:**
 - Number of cybersecurity incidents
 - Response and recovery times for cybersecurity incidents
 - **Performance:** Strengthened cybersecurity measures, resulting in a 30% decrease in cyber threats.
 - **Disclosure:** Cybersecurity is critical for us. ATP GOV.com employs robust information security protocols to prevent breaches, in line with GRI 418.

- **Data Protection and Privacy**
 - **GRI Reference:** GRI 418
 - **Performance Indicators:**
 - Number of complaints regarding product and service impacts
 - Outcomes of stakeholder engagement
 - **Performance:** Zero breaches of customer privacy and data losses reported.
 - **Disclosure:** Protecting data and privacy is paramount at ATP GOV.com. We implement stringent measures to safeguard information, aligning with GRI 418 standards.

13 Conclusion

Our governance structure ensures accountability and transparency in decision-making, with a focus on ethical conduct and compliance with regulations. ATP GOV upholds the highest standards of ethics and integrity in all our operations, fostering a culture of honesty and respect. ATP GOV remains dedicated to advancing our sustainability initiatives and improving our performance across all material aspects. We will continue to engage with our stakeholders and report our progress. These disclosures are crafted to in reference to the Global Reporting Initiative (GRI) standards, reflecting ATP GOV's commitment to transparency and accountability in its operations and impact.

14 References

<https://ATP GOV.com/about/>
<https://ATP GOV.com/>



15 Acknowledgements

Writer



Nicole DeSalvo

Sustainability Associate

Contributors



Marianne Kennefick

President



Anthony Shaw

Vice President of Business Operations



Amber Robert

Quality Director at Ace Computers

Thank You